DANIEL H. BOOKIN (State Bar No. 78996) 1 STAN BLUMENFELD (State Bar No. 139239) NEIL S. JAHSS (State Bar No. 162744) 2 O'MELVENY & MYERS Embarcadero Center West 3 275 Battery Street, 26th Floor Terior Court San Francisco, California 94111 4 (415) 984-8700 APR 1 5 1996 5 Attorneys for Defendants Margaret Thaler ALAN CARLSON, Clerk Singer and Janja Lalich 6 7 8 9 SUPERIOR COURT OF THE STATE OF CALIFORNIA 10 COUNTY OF SAN FRANCISCO 11 12 Case No. 976037 LANDMARK EDUCATION 13 CORPORATION, a corporation, **DECLARATION OF MARGARET** 14 THALER SINGER IN SUPPORT OF Plaintiff, **DEFENDANTS' SPECIAL MOTION TO** 15 STRIKE COMPLAINT VS. [C.C.P. § 425.16] 16 MARGARET THALER SINGER, an Date: May 1, 1996 individual, JANJA LALICH, an individual, 17 Time: 9:30 a.m. and DOES 1 through 100, inclusive, Place: Dept. 10, Rm. 414 18 Defendants. (Trial Date: None) 19 20 I, Margaret Thaler Singer, state and declare: 21 22 I am a defendant in the above-entitled action and the primary author 1. 23 of Cults in Our Midst: The Hidden Menace in Our Everyday Lives (hereinafter the 24 "Book"). I have personal knowledge of the matters set forth in this declaration and could 25 competently testify thereto if called as a witness. 26 27 28

### **BACKGROUND**

- 2. As set forth in the attached curriculum vitae (Exh. A (attached hereto)), I am a licensed clinical psychologist, an emeritus adjunct professor in the Department of Psychology at the University of California, Berkeley, and in the private practice of psychology. I have written more than one hundred articles published in professional journals throughout my career.
- 3. I have been a practicing psychologist, teacher, and researcher for nearly fifty years. My primary area of research has centered around individual and group influence with a particular emphasis on the study of cults and thought reform. Over the years, I have counseled and interviewed more than 3,000 current and former cult members.
- 4. In 1978, I was awarded the Leo J. Ryan Memorial Award, named in memory of the U.S. Congressman murdered in Jonestown. I also held a Research Scientist Award from the National Institute of Mental Health and was the first woman and first clinical psychologist elected president of the American Psychosomatic Society. In addition, I have received numerous national honors for my research, including awards from the American Psychiatric Association, the American College of Psychiatrists, the National Mental Health Association, the American Association for Marriage and Family Therapy, and the American Family Therapy Association.
- 5. I worked at the Walter Reed Army Institute of Research, Washington, D.C., during the years 1952 1958. A major portion of my work at that time was with Drs. Edgar H. Schein, Robert J. Lifton and others at the Walter Reed Army Institute studying the effects of thought-reform programs (also called "coercive persuasion" or more colloquially "brainwashing") on American military personnel who had fought in the Korean War as seen upon repatriation. Drs. Schein and Lifton are widely viewed within the psychological profession as preeminent authorities in the field of thought reform.
- 6. Later, Dr. Schein and I collaborated in a follow up study on former prisoners of war to assess their functioning five years after repatriation. As part of this latter work, I interviewed a series of civil internees who had been exposed to thought

reform programs in mainland China. I have continued to study persons who have been subjected to coordinated programs of coercive influence and behavior control as these programs have evolved over the years.

- 7. I have included material about thought reform in many courses I have taught since approximately 1964. Since 1978 I have taught DSM III, DSM III-R, and DSM IV (The Diagnostic and Statistical Manual of Mental Disorders, American Psychiatric Association, 1980, 1987, and 1994) to approximately five thousand professionals and trainees. In each of these courses on diagnosis I have included a basic overview of thought reform programs.
- 8. In addition, I have lectured on aspects of thought reform programs in the United States and abroad on approximately one hundred occasions at various professional meetings, including invited addresses to the American Psychological Association, the American Psychological Association, and the Society for Clinical and Experimental Hypnosis, as well as to various law enforcement agencies and other organizations.
- 9. I have been qualified as an expert witness in state and federal courts in many states around the country as well as in a court in London, England. Most of my testimony has been on thought reform and the effects of deceptive and coercive influence techniques and language as applied to specific individuals.
- 10. I also have addressed in writing the U.S. Congress and the executive branch about thought reform and undue influence. I have given written statements to the Subcommittee on Health of the House of Representatives Ways and Means Committee and to the U.S. Department of Justice.

# PUBLIC STATEMENTS ABOUT INDIVIDUAL AND GROUP INFLUENCE

11. Over the past two decades, I have spoken frequently in the press and in the media about issues of thought reform, influence, persuasion, and group dynamics.

Last year alone, I was interviewed well over 100 times about these subjects as follows:

- a. I appeared as an invited guest to speak as an expert on approximately 30 local, national, and international television programs (for CNN International, CNBC, CBS Network News, Fox TV, Japan-American TV, and many others);
- b. I appeared as an invited guest to speak as an expert on approximately 30 local, national, international radio programs (for CBS National Radio, National Public Radio, BBC Radio, Australian Radio, Canadian BBC radio, and many others);
- c. I was interviewed by numerous news reporters for newspapers and magazines including, among many others, the Los Angeles, Times, Washington Post, San Diego Union Tribune, San Francisco Chronicle, Psychology Today, New York Magazine; and
- d. I acted as a consultant for such television programs as ABC's Nightline with Ted Koepel, CBS's Prime Time News, NBC's First Person with Maria Shriver, the McNeil/Lehrer Report, and Nippon TV and for numerous radio programs.
- thought reform, influence, persuasion, and group dynamics in a variety of other public arenas, including U.S. and foreign universities, professional association and society meetings, and military settings. Last year, for instance, I gave public talks to such large groups as the National Institute of Mental Health, U.S. Submarine Base, San Diego, Uniformed Services University of Health Sciences Program, Seattle Forensic Society, and Berkeley Presbyterian Church, among others. In addition, I have been invited to speak at the University of Heidelberg and at numerous other events.
- I have discussed commercially sold large group awareness training ("LGAT") courses. The message that I have attempted to convey in those forums is the same as the one stated in the Book. That is, I repeatedly have stated that individuals must assess critically whether the self-help group or New Age seminar that they are considering is a legitimate enterprise or an organization that uses thought reform and other deceptive and dangerous techniques.

his programs, "est" (Erhard Seminars Training) and its offshoot The Forum, for many years. Back in 1977, one journal observed: "As the popularity of est has grown, so has the mass media interest in it. By now hundreds of magazine and newspaper articles, books, and radio and television features have examined the est experience." E. Babbie & D. Stone, Biosci. Commun. 3:123-40 (1977) (Exh. J (filed separately herewith).) I know this to be so based on my reading of so much of that literature.

public concern, sparking controversy both in the United States and abroad. One significant public health and safety issue discussed in the media and the press is whether these programs cause psychological harm. In England, for instance, *The London Times* ran a three-part series investigating The Forum and concluded:

But [the reporter] saw people undergoing humiliation and other kinds of emotional trauma that have no place in respectable management practice or sound psychological counselling. The training sessions were a potent brew of arcane philosophy, smooth salesmanship, amateur psychiatry, psychological brow-beating and New Age mysticism. Such techniques pray upon human suggestibility and are designed to induce dependency, confusion and self-doubt.

There is a growing body of evidence that manipulative pressure like this, without proper checks and safeguards, can lead to long-term stress, nervous breakdown or clinical depression.

"Mercenary Mindbogglers," The London Times (Jul. 23, 1992) (Exh. J).

articles, see, e.g., R. Howe, "Self-Help Course Allegedly Shattered A Life," The Washington Post (Jul. 7, 1992) ("Three days after attending the Forum, according to testimony, Ney suffered a breakdown and was committed to a psychiatric institute in Montgomery County."); K. Metzler, "Woman Wins Suit Over Ill Effects of Self-Help Course," The Washington Times (Jul. 16, 1992) (\$382,000 default judgment entered against Werner Erhard for plaintiff's participation in The Forum), in magazine articles, see, e.g., J. Main,

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"Trying to Bend Managers' Minds, Fortune (Nov. 23, 1987) (noting the psychological issues raised by Erhard's programs and others), in books, see, e.g., K. Hoyt, The New Age Rage, at 170 (Fleming H. Revell Co. 1987) (discussing Erhard's philosophy and concluding that "the New Age movement not only encourages borderline personality disorders, it also offers its followers support for the very problems it helps create in them"); and in psychological journals, see, e.g., C. Powell, "The Induction of Acute Psychosis in a Group Setting," Canadian J. of Psychiatry, vol. 4 (1979) ("Although there is by now a well established American literature on casualties from Encounter and T-Groups, and more recent organizations such as "est," there have been few reports published in Canada."). (All the above references are contained in Exhibit J.)

17. Another recurrent public issue that has attracted much attention in the media and the press has been (and continues to be) whether est/Forum properly belongs in the workplace. Once again, the number of articles, magazines, journals, books, and other literature that address this issue is too numerous to recount in full. A representative article appeared in The San Diego Union-Tribune (Aug. 7, 1994), stating:

But employees and ex-employees will talk. And the story they tell is not a pretty one. Apparently, the Erhard-Landmark-Forum mystique permeated the company, particularly at the management level. \* \* \*

"They were pressing people to get involved, but a lot of employees thought it was a cult," says a former employee.

Exh. J; see also P. Lopez-Johnson, "Personal Seminars Spur Questions," Santa Barbara News Press (Jun. 11, 1994) (controversy when city manager asked employees "to take the [Forum] seminars and offered to cover the cost with city money") (Exh. J).

The Forum can be classified as "cults." The public record is replete with references to these programs as "cults," "cultic," or "cult-like." See, e.g., M. Landler, "EST Leaders Recharge the Batteries of New Clientele, The New York Times (Mar. 13, 1988) ("The Cult Awareness Network, a Chicago-based group whose founders include former cult members, believes that the Forum ... brainwash participants into signing up for ever more advanced

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courses."); M. Polak, "Did est create yuppies," Philadelphia Enquirer (Dec. 31 1989) (Erhard
'denies he's a cult leader" in interview); S. Pressman, "Taking Cults to Court for
Psychological Injuries," New Jersey Law Journal (Mar. 9, 1992) (feature story on attorney
"who likes to put American cults on trial" and who has sued Landmark); R. Behar & R.
King, "The Winds of Werner," Forbes (Nov. 18, 1985) ("When last heard from in these
pages Erhard was riding high with his consciousness-raising cult"); N. Chesanow, New
Woman, "est" (Jan. 1987) ("[T]hey are occasionally accused of being brainwashed members
of a cult, charges The Forum creator, Werner Erhard, adamantly denies."); P. Martin, Cult
Proofing Your Kids, p. 25 (Harper Collins 1993) ("Some of these types of groups would
include Synanon, the Forum (formerly est)"); G. Mather & A. Nichols, Dictionary of
Cults, Sects, Religions And The Occult p. 105 (Harper Collins 1993) ("Forum's popularity,
like so many of the self-styled personality CULTS, went into sharp decline in the 1980s.");
M. Langone, Recovery From Cults, p. 194 (W.W. Norton & Co. 1993) (referring to est
under heading, "Dissecting The Cult's Ideology"); B. Larson, Larson's New Book of Cults,
pp. 224-27 (Tyndale House 1989) (devoting entire section to The Forum in section entitled
"An Encyclopedia of Cults"); S. Hassan, Combating Cult Mind Control (Park Street Press
1988) (after noting that est is "now renamed the Forum," stating that "the more intensive est
programs exhibit certain qualities which I have defined above as characteristic of a cult.");
W. Martin, The New Cults p. 105 (Vision House 1980) ("[S]tructurally and sociologically
[est] fits the definition of a cult"). (All the above references are contained in Exhibit J.)
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19. The controversy over the proper classification of est and The Forum is not one that has concerned me. What has concerned me as a psychologist, teacher, and citizen are the health and safety issues and the workplace issues raised by these programs. As a result, I have studied and discussed the activities within these programs, but have not characterized est or The Forum as a "cult" in any of my writings, public talks, or judicial testimony.

## KNOWLEDGE OF ERHARD, EST, AND THE FORUM

- 20. Over the past two decades, I have studied LGAT programs, such as Erhard's est and its offshoot The Forum. My knowledge of est and The Forum derives from several sources:
- a. Pursuant to federal court orders, I attended six LGAT sessions as an expert witness -- two of which were sponsored by est and The Forum in 1984 -- to evaluate the potential psychological impact of these programs on participants;
- b. I have interviewed and/or treated approximately 50 or more individuals who have taken the est or The Forum training;
- c. I have reviewed various videotapes and audiotapes used to train est and Forum leaders, including taped lessons given by Erhard;
- d. I have read approximately ten books and hundreds of articles and other literature about est and The Forum; and
- e. I have received and reviewed materials about est and The
  Forum while participating as an expert witness in cases involving them, including internal
  studies, promotional materials, and deposition testimony of various individuals about them.
- 21. One of the materials that I read while participating as an expert, in (I believe) Nev v. Landmark Education Corp., No. 91-1245-A (E.D. Va.), and one of the materials we relied upon in writing the Book, is a brochure about The Forum produced by Landmark's predecessor, Werner Erhard & Associates (a true and correct copy of which is attached hereto as Exhibit B). "The Promise of The Forum," the brochure states, is to produce magical results:

Your participation in The Forum takes you beyond a mere understanding of being, beyond even an occasional, unpredictable experience of being, and provides you with direct access to the domain of being itself. This is the magic of The Forum.

Exh. B (emphasis in original).

22. The brochure also emphasizes that Erhard created The Forum and is based on his "study, teaching and original work" (i.e., est):

Werner Erhard's work, the principles and technology of which are used in the Forum, is indebted to the dialogue and committed action which has shaped our civilization. The results produced from the programs he created -- based on more than 25 years of study, teaching and original work -- have been the subject of twelve books and are substantiated by 22 independent research studies.

(Exh. B.)

23. A 1993 internal memorandum from Landmark's Chief Operating Officer and brother of Werner Erhard confirms the fact that The Forum is based on Werner Erhard's original "technology" (i.e., est):

The nature and material of Landmark Education's initiatives, projects, and programs is based on a technology originally developed by Werner Erhard with whom Landmark Education has a licensing arrangement for the rights to this technology. It is on this technology that Landmark's work stands today and from which it continues to evolve.

Exh. C, at 1 (emphasis added). A true and correct copy of the memorandum is attached hereto as Exhibit C.

- 24. The 1993 internal memorandum refers to a licensing agreement. That agreement further establishes the close, continuing relationship between Werner Erhard and Landmark. Not only does the agreement license Landmark to use Erhard's intellectual property in presenting The Forum, it also passes control of the license to Martin Leaf, Esq., in the event of Erhard's death. A true and correct copy of the licensing agreement is attached hereto as Exhibit D.
- Landmark in this action, Morrison, Cohen, Singer & Weinstein. He is also the same lawyer who deposed me on January 19, 1996, on behalf of Landmark in Landmark Education

  Corporation v. Cult Awareness Network, No. 94-L-11478 (Circuit Court, Cook County, Ill.).

  I was subpoenaed to testify in that case as a percipient witness on January 19, 1996.

  Almost the entire deposition, however, was about the Book rather than the underlying

lawsuit. Throughout the deposition, Mr. Leaf had a copy of the Book before him. He appeared to be asking me questions from portions of the Book that he had highlighted or underscored.

- 26. My interest in and study of LGATs, in general, and est/Forum, in particular, have been ongoing. Between 1991 and the time I wrote the Book, I spoke to numerous individuals about their experiences as participants in The Forum and read many accounts in the media and the press of other individuals' experiences in The Forum. Their reported experiences were consistent with my direct experience in attending the est/Forum courses, my review of the training materials, and my interviews and treatment of numerous individuals.
- 27. I have read literally hundreds of articles about Erhard, est, The Forum, and related projects. These articles have appeared in such newspapers as The Wall Street Journal, The New York Times, The San Francisco Chronicle, The San Francisco Examiner, The San Francisco Daily Journal, The Los Angeles Times, The Philadelphia Inquirer, The Chicago Tribune and The San Jose Mercury News; and in such magazines as Newsweek, Forbes, New York Times, Cosmopolitan, Harper's, and Psychology Today.
- 28. The articles appeared in newspapers in various parts of this country, describing experiences with Erhard and his programs in many different states (e.g., California, Colorado, Florida, Georgia, Indiana, Illinois, Massachusetts, Oregon, New Jersey, New York, Ohio, Pennsylvania, and Texas). The articles also have appeared in foreign newspapers, describing similar experiences abroad (e.g., Australia, Canada, and England).
- 29. A 1991 article that appeared in *Newsweek* magazine is typical of the numerous publications that I have read about Erhard, est, and The Forum before publishing the Book. (Exh. J.) It reports:

Over the last 10 years, Erhard has found himself under an increasing barrage of allegations that he was running not so much an enlightenment program as an authoritarian cult. Former disciples have come forward with stories of violence and intimidation by Erhard and his staff.

(Exh. J.)

updated it with the Forum." (Exh. J.) The article refers to The Forum as a "[y]uppified 1980s version" of est. (Exh. J.) According to Newsweek, Erhard "formed a management-consulting firm called Transformational Technologies that brought his ideas to corporate America." (Exh. J.) The Wall Street Journal had made a similar report years earlier, referring to The Forum as "a \$525 version of est for yuppies." (Exh. J.) See also P. Boyer, "From est to Worst," The Washington Post (Dec. 9, 1993) ("By the early 1990s, with the Source (Erhard) in exile in Mexico -or was it Switzerland? -- lieutenants carried on under a new name, the Forum."); "The guru and the commisars," Chicago Tribune (Dec. 8, 1986) ("The 'est' approach and updated versions of it are a bit too gaseous for most Americans, even Californians.")

31. While I do not have copies of all the newspaper and magazine articles and book excerpts that I read about Erhard, est, The Forum, and Landmark prior to publication of the Book, I do have copies of many. It would be too cumbersome to submit all the copies that I have, so I am submitting true and correct copies of representative articles and book excerpts I read and relied upon in writing the Book. Because of the bulk of these materials, I am submitting them as a separate exhibit, Exhibit J, filed concurrently herewith. The article and excerpts are listed alphabetically by author and tabbed separately in accordance with the accompanying table of contents.

### TESTIMONY AGAINST ERHARD AND HIS PROGRAMS, EST, AND THE FORUM

32. Over the past twenty years, up until the present, I have testified in both federal and state courts as an expert witness about thought reform and undue influence. I have testified in Alabama, Arkansas, California, Colorado, Connecticut, New York, Pennsylvania, Oregon, Washington, D.C., West Virginia, and Virginia. I also have testified in the Queens High Court in London, England.

- 33. As an expert witness, I have testified approximately ten times against Werner Erhard and the programs that he created, including est and its offshoot The Forum. In each of those cases, I testified on behalf of the plaintiff in a manner that was highly critical of Erhard and his programs.
- 34. For instance, in Ney v. Landmark Education Corp., No. 91-1245-A (E.D. Va.), plaintiff Stephanie Ney sued Landmark Education Corporation for her mental breakdown following her participation in The Forum. Her treating psychiatrist, the psychologist who tested her, and her out-patient treating psychologist all specifically noted that her participation in The Forum the weekend prior to her hospitalization was directly related to her mental breakdown.
- 35. In my testimony in the <u>Ney</u> case, I concurred with the professional observations of her treating physicians and caretakers. As stated in my expert report in that case:

The standard of care followed in the community by therapists/group leaders conducting groups is ignored and violated by the est/Forum organization in many and significant ways. The est/Forum organization applies a number of powerful and psychologically disturbing, emotionally arousing and defense destabilizing techniques to large groups of people, in an intense, marathon-like period. The est/Forum organization has been aware that what they term "SEU's" (severe emotional upsets) have occurred over the years in the course of the seminars. The est/Forum organization, based on documents, have been aware of, and has been tracking the occurrences of SEU's since 1981. . .

(A true and correct copy of the internal document tracking the "SEU's," which I also relied upon in writing the Book, is attached hereto as Exhibit E.)

36. In another case, <u>Gutfreund v. Werner Erhard & Assoc.</u>, No. 889174 (S.F. Sup. Ct.), I diagnosed Mr. Gutfreund as having Bipolar Mood Disorder which was triggered by his deep involvement in est and related projects. After becoming involved in est, Mr. Gutfreund declined a partnership offer in his company and quit his job with that company without any alternative plans for gainful employment. He then donated much of his time and tens of thousands of dollars to projects associated with Erhard. Ultimately,

Mr. Gutfreund became very ill both physically and mentally, resulting in hospitalization. And having donated his money, he was forced to apply for welfare benefits.

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- 37. It was my opinion in <u>Gutfreund</u> that Erhard's programs triggered Mr. Gutfreund's Bipolar Mood Disorder. I testified that participants in those programs are, among other things, "unwittingly subjected to coercive persuasion" by such techniques as isolation from familiar surroundings, control over a participant's time and physical activities, deprivation of sleep and proper nutrition, and peer group pressure. Supp. Decl. of Margaret T. Singer, at ¶¶ 11-13, 18-21, 26-29, 38 (Mar. 18, 1990) (a true and correct copy of which is attached hereto as Exhibit F).
- (S.F. Sup. Ct.), I examined Ms. Charlene Afremow v. Werner Erhard, et al., No. 900887 (S.F. Sup. Ct.), I examined Ms. Charlene Afremow, a person who had worked closely with Erhard for many years and who had achieved a high-ranking position in his organization. In my testimony, I stated that Erhard's organization is "ideologically driven . . . rather than an ordinary business," that the "tendency of the organization is to conceal and protect the leader (i.e., Erhard) at all costs," that Erhard controls his employees by his personality and through the use of special language, and that Erhard and his organization strongly discourage any rational criticism.
- 39. I have given similarly critical testimony about programs designed by Erhard in: (a) <u>Bojorquez v. Werner Erhard, et al.</u>, No. 449177 (Santa Clara Sup. Ct.); <u>Blair v. est, et al.</u>, No. 82-M-1526 (D. Colo.); <u>Rhodes v. est</u>, No. 22104 (N.Y. Sup. Ct.); <u>Segall v. est</u>, (N.J.); <u>Slee v. Werner Erhard</u>, No. N-84-497-JAC (D. Conn.); <u>Smith v. Erhard</u> (Tx.); <u>Urgell v. est</u>.
- 40. In addition, I have testified in many other cases about dangerous techniques employed by certain LGAT programs. While those cases were filed against an entity or individual other than Erhard and his programs, my testimony at times addressed Erhard and his programs in response to deposition questions or in the course of general discussion. This principally occurred in cases against John Hanley and his program Lifespring.

- 41. I also was retained by Erhard's ex-wife to render an opinion in the Erhards' divorce case. This was a highly publicized and acrimonious divorce case, in which allegations of incest and physical abuse were levelled against Mr. Erhard. Numerous articles were written about the divorce in various newspapers and magazines.
- daughters said that "her father's desire to control is behind the worst night of her youth, the night Ellen Erhard was choked and beaten in front of her children, taken to a motel and allowed to return home only as a maid." J. Hubner, "All in the Family," West magazine, San Jose Mercury News (Nov. 18, 1990). And Newsweek magazine reported that "two of Erhard's daughters . . . have spilled their own harrowing tale of alleged physical and emotional abuse inflicted, they say, on them and their mother, Ellen." D. Gelman, "The Sorrows of Werner," Newsweek (Feb. 18, 1991.)
- 43. After I testified in the <u>Bojorquez</u> case, Werner Erhard, through his counsel Richard Stanislaw, demanded that I not testify again against Mr. Erhard. Mr. Stanislaw stated that Mr. Erhard would not settle that case unless I signed a statement stating that I would not testify against Mr. Erhard or his programs. I refused to do so. After this demand, Mr. Stanislaw called me and again tried to persuade me not to testify against Mr. Erhard or his programs in the future. Once again, I refused.
- 44. As I observed in the Book, many groups attempt to use litigation to stifle views that are unfavorable to the image that a particular group wishes to convey to the public. According to its 1993 internal memorandum, Landmark adopted a policy to respond "aggressively" to statements in the media that are contrary to "the facts" as it sees them. (Exh. C.) This aggression has taken the form of attempting to screen material upon threat of suit, seeking retractions, and threatening and filing suits, among other things. True and correct copies of newspaper articles reflecting this activity are attached hereto as Exhibit G.

#### THE BOOK

- 45. The Book is primarily based on the work that I have done during my fifty-year career as an expert in group behavior and influence techniques. In writing the Book, we relied on my interviews and discussions with thousands of current and former cult members and their relatives and friends, as well as with participants in various training programs such as est and The Forum. We also relied on, among other things, numerous articles from academic journals that I previously had written and lectures I had given, as well as other journal, newspaper, and magazine articles. In addition, we relied on internal documents and materials of the groups discussed in the Book, which I obtained from current and former group members and from lawsuits in which I participated as an expert.
- 46. Between 1991 and the time that I wrote the Book, I spoke to numerous individuals about their experiences as participants in est and/or The Forum. The experiences they shared were consistent with one another and independently corroborated by the many newspaper and magazine articles and books that I read about Landmark and The Forum. I had no reason to believe that these individuals were being anything other than honest and forthright in their discussions with me.
- 47. In the Book, we briefly discuss Landmark and The Forum (pages 202-204) in a chapter that discusses large group awareness training groups ("LGATs") and the workplace. This discussion provides readers with a proper historical perspective about LGATs and describes some of the public controversy that has surrounded them.
- 48. The Forum is one of the largest and most popular LGATs. It also has been the source of great public controversy and has been discussed in numerous magazine and newspaper articles and books. As a result, it would have been very conspicuous not to have discussed The Forum in a chapter about LGATs. We wrote about The Forum for these reasons. I certainly did not include Landmark or The Forum in the Book for any reason of hatred or ill-will.
- 49. On pages 202-03 of the Book, we describe The Forum and Transformational Technologies. The description is taken directly from promotional

brochures distributed by The Forum and Transformational Technologies. A true and correct copy of the brochures that we relied upon are attached hereto as Exhibit B (The Forum brochure) and Exhibit H (Transformational Technologies brochure).

- 50. Upon discussing some of the controversy surrounding The Forum, we reported about the well-publicized incidents involving the Ohio Children Services and the DeKalb Farmers Market (at pages 204-05). In doing so, we principally relied on the *Wall Street Journal* and other articles and several consistent reports in Columbus, Ohio newspapers. True and correct copies of those articles are attached collectively hereto as Exhibit I.
- 51. I never have doubted, nor have had reason to doubt, the truth of any statement in the Book, including those that directly address Landmark and The Forum.

  The Book was carefully researched and edited, and I believed our sources to be trustworthy and reliable.
- 52. I understand that Landmark claims that the mere mention of The Forum in the Book allows for the attribution of any and all statements regarding cults to Landmark. This was not my intent when writing the Book, nor do I have any reason to believe that it was Janja Lalich's intent. The Book is written in distinct chapters, categories, and headings. Passages that were meant to refer to a particular group, including The Forum, actually mention that group by name.
- 53. We also cautioned readers that they must judge each group mentioned in the Book by its own behavior, and that not every group mentioned in the Book is a cult. At the outset, the Book states in the Foreword:

One person's cult, of course, is another's religion -- or, for that matter, political or commercial organization. One must make careful distinctions, as Singer cautions us, and judge each group by its own behavior.

(Book p. xii.) At page 49, we then wrote that "[n]ot all the new religious, personal growth, self-help, or radical psychotherapy organizations are known to use mind control or other cultic techniques of deception."

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54. Next to each reference to Landmark or The Forum, we also reminded the reader to think critically and to make careful distinctions. In the very chapter that discusses them, we note up front that:

[t]here are many advancement programs, workshops, seminars, and training sessions utilized by companies and corporations in the United States and elsewhere that are legitimate in their intentions and often effective in their outcomes.

(Book p. 182.) And immediately before the only other reference to Landmark, the book reads: "[N]ot all the groups mentioned in a category necessarily fall within the definition of a cult; some have been included, as the reader will see, in order to provide a full sense of the emerging social history." (Book pp. 40-41.)

55. In the Book, I devoted an entire chapter to the type of intimidation that various individuals and groups employ to silence their critics and to shape public perception -- Chapter 9, entitled "The Threat of Intimidation." (Book pp. 213-43.) One tactic that I have observed as a professional in this field for many years, and which I wrote about in the Book, is "to scare off critics -- be they researchers, journalists, or private citizens -- with threats, intimidation, lawsuits, and other acts of harassment." (Book p. 213.) I also noted Erhard's propensity in this regard:

More recently, a large New York publisher, St. Martin's Press, was greeted with 'blasts of hostility and threats of a libel suit' when it announced plans to publish a new critical account of the rise and fall of est founder and New Age guru Werner Erhard. Similarly, in 1992, Erhard's attorney filed a libel suit against CBS News after "60 Minutes" aired a program critical of him. The lawsuit was withdrawn three months later.

(Book p. 228.) Based on many years of observations and study, Landmark's lawsuit against me and Janja Lalich fits this pattern of intimidation and harassment for my speaking about it critically in the courts and in the press and media and to the public at large.

I declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 15th day of April, 1996, in San Francisco, California.

Margaret Thaler Singer

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